# **GANRAJ DOL**

#### PROFESSIONAL SUMMARY

Skilled in troubleshooting and resolving technical issues. Detail oriented with an analytical bent of mind and possess positive attitude.

#### **EXPERIENCE**

# **DEVOPS TRAINEE INTERN,** 01/2025 to Current **Hisan Labs Pvt Ltd.** - Pune, India

- Managing AWS services including EC2, S3, IAM, VPC, and CloudWatch.
- Using Git and GitHub for version control, branching strategies, pull requests, and code reviews.
- Working with Docker for containerization and building custom images.
- Deploying and managing applications on Kubernetes (Maintaining manifest files, setting up clusters, managing pods, services, and deployments, HPA).
- Creating and maintaining CI/CD pipelines using Jenkins for automated deployments.
- Administering Linux environments and performing system-level troubleshooting.
- Managing and analyzing logs for debugging and performance improvements.
- Handling tickets/incidents and providing timely resolution to support project operations.
- Supporting development teams by providing infrastructure and deployment assistance.
- Assisting in backup, recovery, and security practices for cloud and on-prem resources.
- Performing cost optimization and resource utilization analysis for cloud infrastructure.

## SYSTEM ADMINISTRATOR, 02/2023 to 06/2024 Infinity Data Technologies Pvt.Ltd. - Pune

- Performed OS installation, configuration, formatting, and troubleshooting using tools like Hiren's Boot.
- Installed, configured, and upgraded Microsoft Outlook, including OST/PST backup, restore, and archive management.
- Managed Active Directory, including user creation, profile setup, permissions, and Group Policy administration.
- Configured and maintained DHCP, DNS, HTTP/HTTPS, FTP, and SMTP servers.
- Administered Office 365 and Admin Center, including user management and asset tracking.

#### CONTACT

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#### SKILLS

- · AWS (EC2, S3, IAM, CloudWatch)
- · Docker & Kubernetes
- Jenkins (CI/CD)
- · Scripting (Shell/Python basics)
- · Linux Administration
- Windows Server & Active Directory
- Virtualization (Hyper-V)
- VPN & Firewall Management
- · Backup & Recovery
- Network Monitoring & Troubleshooting
- · Security & Access Management
- · Log Monitoring & Analysis

#### CERTIFICATES

- Certified Azure Associate (AZ-104)
- Certified Azure Fundamentals (AZ-900)

#### PERSONAL DETAILS

Date of Birth: 02/12/1997 Nationality: Indian Marital Status: Single

- Installed, configured, and troubleshot VPN software for secure remote access.
- Deployed and managed antivirus solutions such as Trellix (McAfee) for endpoint security.
- Managed WatchGuard Firewall (M270) for network security, rules, and policies.
- Deployed and supported virtualization technologies including Hyper-V and VMware
- Handled Azure services and subscriptions, ensuring availability and access management.
- Configured and maintained Ruckus Wi-Fi routing and Fortinet firewall with VPN for secure connectivity

#### **PROJECT TRAINEE**, 03/2022 to 09/2022

#### Alfa Laval India Pvt Ltd - Global IT Delivery Center - Pune

- Create And Delete PC's Through Service Now.
- Resolving Users Problems Which Occurs in Microsoft 365.
- Log Cases to Dell Support.
- · Manage Inventory (IT assets)
- · Monitoring Tickets Through Service Now.
- MFA Configuration
- · Installation and troubleshooting of Citrix.
- · Network troubleshooting.
- · Kaspersky antivirus management

#### **EDUCATION**

#### Master of Computer Applications, MCA, 11/2021

#### **Yashwantrao Mohite Institute of Management**

- · Bharati Vidyapeeth University, Pune.
- 9.50 CGPA

#### Bachelor of Computer Applications, BCA, 06/2019

### Yashwantrao Mohite Institute of Management

- · Bharati Vidyapeeth University, Pune.
- 9 CGPA

### LANGUAGES

Marathi

Hindi

English